



Pathways to Positive Aging

A guide to understanding long term care services

Your first step

People today are living longer than previous generations. Many people continue to live active lives well into their advanced years and continue to make meaningful contributions to society. A longer life, however, means there will probably come a time when you need some help taking care of your house, personal health or finances. Fortunately a variety of services are available today in the community designed specifically to provide this type of ongoing support. We call these services long term care.

Long term care is so much more than nursing home care. It includes a wide range of services such as transportation, chore services, housekeeping, financial planning, housing options and many others. Knowing the different service options available to you is the first step in taking control and making informed decisions about how and where you want to live.

This guide provides an introduction to long term care. While these services are available throughout the country, this guide is specifically written for Fremont, Newark, and Union City in Northern California. By understanding the service options available in the community, you'll more easily find services that best fit your needs, lifestyle, finances and values — services that help you make your later years the best ones yet.



What is long term care?

Long term care is assistance with the routine tasks of life, such as balancing your checkbook, driving around town, preparing meals or bathing. It is a broad range of services provided to people on an ongoing — or long term — basis. Long term care does not refer to any one type of service, rather it is a term used to describe a large category of services, including those which meet medical, social, financial and personal needs.

Long term care begins when you can no longer perform a task by yourself, such as snow shoveling or driving. Services range from occasional assistance provided by volunteers to 24-hour care provided by trained professionals. Some services are provided in a person's home, while others are provided in community-based facilities. Long term care does not include the medical care you receive in the hospital or a doctor's office and it does not include short-term rehabilitation, such as when you are recovering from an accident, surgery or illness.

Myth ^{vs} Fact

Myth:

Long term care is always provided in nursing homes.

Fact:

Long term care is provided in a variety of settings including private homes, adult day centers, assisted living facilities, retirement communities, group homes, apartment complexes, senior centers and nursing homes.

Why learn about long term care?

In the Tri-City Area of Fremont, Newark, and Union City, information about long term care can be obtained by calling the Senior Helpline at (510) 574-2041.

For assistance in other parts of Alameda County, call the Area Agency on Aging's Senior Information and Assistance line at (800) 510-2020, or call 211, Eden I & R, Inc.'s health, housing and social service referral line.

Beyond Alameda County, referrals to long term care resources in any community in the United States can be obtained through the Eldercare Locator. Call (800) 677-1116 on weekdays or visit www.eldercare.gov.

Simply put, you'll need it someday. In the year 2000, nearly 10 million people needed some form of long term care.¹ But many people do not plan in advance for their long term care needs. The sudden onset of illness or disability puts them under pressure to find care options quickly, sometimes resulting in snap decisions. Experts recommend exploring your options before you actually need services. By learning now about the array of services available, you will be able to find the most appropriate care when you need it.

Where can you get more info on long term care?

Organizations and companies who provide long term care can help guide you through the wide variety of services available. Relatives, friends and neighbors may also have suggestions for you that come from their own experience. Government agencies or community organizations may also offer referral services.

Consider this . . .

The following story could help you envision your own long term care options.

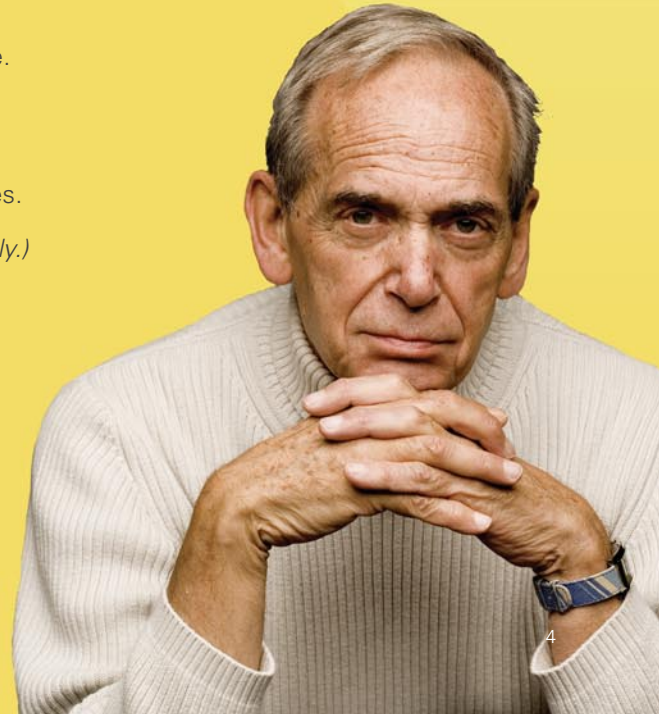
Healthy, independent and living alone.

Mr. Jones is 72 years old and has been very independent his whole life. His wife died last year and now he lives alone in his three-bedroom, two-story house. His children live about an hour away from his home. He drives and is able to manage his own affairs. He is still active in his community and enjoys seeing his grandchildren regularly. Mr. Jones has arthritis in his hands and shoulders, which makes it difficult for him to take care of his home, mow the lawn, and rake leaves.

What is Mr. Jones' best option for getting his chores done? *(Circle all that apply.)*

- A. Call his church to see if they have volunteers who could assist him with these chores
- B. Sell his home and move into a nursing home
- C. Consider moving into a smaller condo or apartment, which might include home maintenance services
- D. Continue to do the best that he can and avoid asking others for assistance

Answers can be found on page 12 of this booklet.



Learn the language of long term care

Familiarize yourself with terms commonly used to describe long term care services and you will better understand the types and levels of care available. Here you will see the most frequently used words and phrases regarding long term care.



Adult Day Services — Enjoy a day outside your home. This is a place where you can go during the daytime to enjoy recreational activities and receive limited medical care, therapy services, personal care (such as bathing) and meals. Transportation is often provided. See also *Respite Care*.

Adult Family Home — See *Assisted Living*.

Advance Directives — Take charge of how your medical and financial decisions will be made should you lose the ability to make such decisions yourself. In California, advance directives include a will, a living will, a power of attorney for health care and a power of attorney for finances.

Assisted Living — If you need a moderate level of assistance and you are financially able to pay for it, you may choose to live in this type of licensed facility. Services typically include medication monitoring, laundry, housekeeping, social and recreational activities, meals and some forms of personal care (such as bathing or dressing). In California, this includes several types of licensed facilities: *Community-Based Residential Facility, Residential Community Apartment Complex and Adult Family Home*. The types and sizes of facilities vary from a small home to a large apartment-style complex.

Community-Based Residential Facility — See *Assisted Living*.

Companion Services — Brighten your day with visits from volunteers who will spend a minimum of two hours a week all in the name of friendship. Also known as “friendly visitor” services, they are provided through community, religious, civic or service organizations.

Continuing Care Retirement Community — Live in a community that provides evolving services to meet your changing needs. It offers different levels of care and services based on what each resident needs over time. It can range from independent living in an apartment, to assisted living, to a nursing home. Residents may move within the complex based on their changing needs. Some require a down payment to provide care throughout the person’s life, while others offer a pay-as-you-go plan.

Home Care — Enjoy supportive services in the comfort of your own home. The services range from personal care and homemaker services to part-time nursing care and various types of therapy.

Home Delivered Meals — Enjoy low cost, hot, healthy meals delivered to your home. See also *Meal Programs*.

Home Health Care — Benefit from supportive medical services provided in your own home. The services include nursing care and various types of rehabilitation therapy. A doctor must certify that these services are medically necessary.

Homemaker Services — Get help in managing household tasks. These services include shopping, meal preparation, laundry, light cleaning, companion services and transportation assistance.

Home Medical Equipment — Live independently with the help of a range of products and technologies. Examples include special telephones for people with hearing impairments, walking aids, elevated toilet seats, communication devices, blood pressure monitors, specialized beds, etc.

Hospice Care — Should you become terminally ill, hospice care offers medical, social and spiritual support. It often includes counseling and support services for family members. Hospice care can be provided at home or in a special hospice facility.

Terms continue on page 8



Consider this . . .

The following story could help you understand your own long term care options.



Confident, healthy father about to retire.

Mr. Kim is 63 years old and married with two children. Other than his high blood pressure, which is now controlled by medications, he is relatively healthy. Mr. Kim plans to retire in a few years and has a generous 401(k) account from his employer of the past 30 years. His wife is four years younger and is still working full-time. A few years ago, Mr. Kim hired a lawyer and created a will to pass along his personal property and assets to his family. He also does not want to burden his family with making important decisions later on so he has made advanced funeral arrangements for himself and his wife. Mr. Kim feels confident, believing that he has done everything possible to plan for his future and his family.

What else could Mr. Kim do to help his family in the future? *(Circle all that apply.)*

- A. Nothing, he's done everything possible
- B. He could purchase long term care insurance
- C. He could prepare other advance directives
- D. He could choose to not retire and keep working instead

Answers can be found on page 12 of this booklet.

Terms continued...

Living Will — This is a written document stating a person's wishes regarding life-support or other medical treatment under certain life-and-death circumstances.

Long Term Care Insurance — An insurance policy that covers all or some of the long term care services a person needs. It is typically purchased from insurance brokers, agents or associations. Premiums increase as you get older.

Meal Programs — Enjoy healthy meals in the company of others. They may be provided in senior centers, community centers or schools. See also *Home-Delivered Meals*.

Nursing Home — If you need 24-hour skilled nursing care, you may need to live in a *Skilled Nursing Facility*. Services include a room, meals, personal care, social and recreational activities, therapy and medical care.

Personal Care — Get the help you need with personal tasks such as bathing, dressing, eating and other non-medical care. Someone without medical training usually provides this type of care in your home.

Power of Attorney for Finances — This legal document gives the person you choose the power to make decisions about your finances and property when you are incapacitated and no longer able to do so yourself.

Power of Attorney for Health Care — This legal document gives the person you choose the power to make health care decisions for you when you are incapacitated and no longer able to do so yourself.

Residential Community Apartment Complex — See *Assisted Living*.

Respite Care — Temporary care to provide short-term relief to the family member or friend who regularly provides care. Respite care can be provided at home, in the community (*e.g.*, *Adult Day Service* centers or special respite programs) or in an *Assisted Living Facility*.

Senior Center — This is a place in your community where you can enjoy a variety of social, recreational and educational activities. Some senior centers offer meal programs and/or fitness programs.

Skilled Nursing Facility — See *Nursing Home*.

Transportation — This service will get you to doctor visits, shops, group outings and leisure activities. Some transportation services have eligibility requirements, such as age or income level.

How do I know what I need?

The long term care services you choose for yourself will depend on three things:

- 1) your level of need,
- 2) available support from family and friends, and
- 3) your financial resources.

For example, if you live independently but need a little assistance doing household chores, maybe a family member, neighbor or community group can help. If not, you may want to buy those services. When considering what to buy, your financial resources will in large part determine your options.

Professionals in long term care can help you determine which services best fit your individual needs. Before talking with a professional, answer the following questions and complete the table on page 10 so that you have a clear sense of your abilities and needs.

- ✓ When you think about your daily life, when do you typically need assistance? _____
- ✓ How often do you need assistance? _____
- ✓ Do you currently have daily social contacts with other people, such as a spouse, children, family, friends or neighbors?

- ✓ Can you safely remain living at home if assistance is provided?

- ✓ Are you willing to consider alternative living arrangements such as a private apartment or a group home? _____
- ✓ Do you have the money to pay for services or will you need to rely on government-supported services? _____

Place an **X** in the appropriate box that best matches your abilities.

	I can do this task without any assistance	I need some assistance with this task	I need someone else to perform this task
Bathing			
Dressing			
Eating			
Walking in my home			
Toileting			
Getting in and out of a bed or chair			
Preparing meals			
Managing medications			
Managing money			
Laundry and/or chores			
Using the telephone			
Transportation			
Other (specify):			

Consider this . . .

The following story could help you understand your own long term care options.



Stroke slows down active grandma.

Mrs. Garcia is 66 years old and had a stroke a few months ago. Before the stroke, she was an active volunteer in the community. Today, she lives in an apartment building and knows most of the people in her building. Her children stop by several times a week to visit and make sure she is all right. Since her stroke, she can't drive anymore and needs assistance with grocery shopping. She uses a walker and her right side is a little weaker than her left. It is difficult for her to cook so her children have been bringing meals, but this is getting harder for them because they work and care for their young children. She would hire someone to help her, but money is tight. She wishes she could be more active and independent again.

What is Mrs. Garcia's best option to maintain her independence?

(Circle all that apply.)

- A. Ask her children to come by daily
- B. See if her neighbors can help
- C. Move into a place that offers more assistance
- D. Investigate government-supported services

Answers and Explanations:

A or C.

Mr. Jones (page 4) needs only a little help with doing household chores like mowing the lawn or raking leaves. Volunteers, condo associations and independent apartment complexes for seniors often provide these types of services. Mr. Jones is healthy and independent, so he doesn't really need 24-hour skilled nursing care at this time. And it's never a good idea to avoid asking others for assistance; everyone needs a little help!

B or C.

Mr. Kim (page 7) could investigate long term care insurance. He must be aware that his premiums will increase as he grows older. Preparing other advance directives, such as a living will, a power of attorney for health care and a power of attorney for finances is something else that he can do. People don't realize the importance of creating these documents when they are still healthy. Preparing them will save Mr. Kim's family from making difficult decisions about his health care and finances, when he is unable to do so himself.

B or D.

Mrs. Garcia (page 11) wants to be less dependent on her children, who are already finding it difficult to help her as much as they do. Moving into a place that offers more assistance is probably not the best option because Mrs. Garcia would be uprooted from her community, where she feels comfortable and has friends. Her neighbors may be happy to help her on occasion and asking them to do so is a good option. Investigating government-supported services to meet her needs is also a good idea because she is on a limited income. In addition to helping her with meals and transportation, they may also be able to connect Mrs. Garcia with other services and community activities that would allow her to maintain her active role in her community.

Your next step

Congratulations! You have taken your first step in learning about long term care. You are now ready to take the next step to contact local businesses, agencies, and organizations who provide the services you need. Call the Tri-City area Senior Helpline at 510-574-2041 or visit www.tceonline.org for more information on Pathways to Positive Aging.



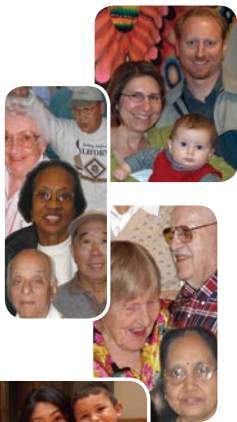
Youth & Family Services (YFS)	510-574-2100
Counseling for Children/Teens and their Families in English and Spanish	
Healthy Choices School Site Counseling	
Infant Toddler Program: Counseling & Support for Families Ages 0-5 (English, Spanish, Hindi, and Mandarin)	
Parent Project® and Parenting Workshops	510-574-2100
Special Education Advocacy	
Truancy Intervention Program (English and Spanish)	
Diversion and Trauma Counseling at the Police Department	
Family Resource Center (FRC) – 25 programs under one roof	510-574-2000
FRC Service Coordination and Assistance for Families	510-574-2021
Family Economic Success Program: Tax Assistance, Financial Counseling, Financial Education, Asset Development	510-574-2020
CalWORKS Family Service Team	510-574-2139
Discovery Cove Drop In Childcare Center	510-574-2010

Services for Older Adults	510-574-2041
Senior Help Line	
Dial 510-574-2041 and press:	
"4" – English	
"3" – Farsi	
"2" – Spanish	
"1" – Mandarin	510-574-2041
In-Home Assessment and Service Coordination for Seniors	
Senior Peer Counseling	
Caregiver Support Services	
Mental Health Services for Seniors	
Transportation Assistance for Seniors and Persons with Disabilities	510-574-2053 English and Spanish
	In Mandarin 510-574-2066 In Farsi 510-574-2059
Pathways to Positive Aging	510-574-2063
Community Ambassador Program for Seniors	510-574-2055
Senior Penpal Program	510-574-2044



510-574-2050

3300 Capitol Avenue
P.O. Box 5006
Building B
Fremont, CA 94537
FAX 510-574-2054



This page can be customized with your organization's message.

To become a sponsor, or for more copies of this guide, call the Senior Helpline at (510) 574-2041.

Pathways to Positive Aging

This guide is made possible by **Pathways to Positive Aging**, a partnership between the City of Fremont Human Services Department and the Tri-City Elder Coalition dedicated to improving the long-term care in Alameda County in Northern California. This partnership is an integral part of Community Partnerships for Older Adults (CPFOA) — a national program of The Robert Wood Johnson Foundation.

A special thanks to the Milwaukee County Department on Aging and their partners for allowing Pathways to Positive Aging to modify and reproduce this guide for the communities of Fremont, Newark, and Union City, CA.

Pathways to Positive Aging's goal is to build a Tri-City community where seniors can understand, choose, and access culturally enriched, affordable services and opportunities that enhance their quality of life.

Specifically, the project's six strategic goals will work to:

- ▶ Advocate for seniors and promote public awareness of healthy aging
- ▶ Increase access to senior services
- ▶ Improve senior mobility, including expanded transportation services
- ▶ Promote community involvement and information and resource sharing
- ▶ Encourage intergenerational exchanges
- ▶ Foster vital and active roles for seniors

Pathways to Positive Aging is making our neighborhoods a nice place in which to grow old. If you would like more information on how to volunteer, donate, or sponsor an event, please contact info@tceconline.org. It takes a community to support the aging process. We invite you to get involved in a project of a lifetime!



cpfoa.org

